

October 1, 1999

Dear Mefco Customer,

This letter is a response to your inquiry about the impact of the year 2000 on our "Matthco I Barcoding Software" product for Macintosh brand computers. This product supports any date value set by the operating system. All date information, such as creation dates, modification dates, and time/date stamps, are generated using the date value provided by the operating system and stored using two digit years.

Version 2.1 and all subsequent releases of Matthco I should be unaffected by the change to the year 2000, and will accurately represent date information within the constraints of the operating system.

Please note that Mefco, Inc. cannot review and test discontinued products or prior versions of Mefco, Inc. products. If you have a prior version of a continued Mefco, Inc. product, and year 2000 compliance is critical to you, we strongly encourage you to upgrade to the current version. For upgrade information please contact Mefco, Inc. at +1 305.673.5200.

Furthermore, Mefco, Inc. cannot provide any warranties specific to year 2000 readiness because this matter depends on several factors, including software from other vendors, most particularly the operating system. Because Mefco, Inc. software currently supports the date value set by the operating system, users should confirm that their operating systems are, or will be, year 2000 compliant. The limited warranty for Mefco, Inc. products is defined in the end user license agreement for each product. The information provided herein does not constitute an extension of any such warranty.

Because of the large number of inquiries, Mefco, Inc. cannot process customer's questionnaires or surveys relating to their particular year 2000 compliance efforts. Lengthy surveys and written requests for detailed information generate a substantial amount of paper product. In an effort to conserve your expense and our natural resources, Mefco, Inc. respectfully requests that you refrain from directing additional written inquiries, questionnaires, or surveys to our offices. This statement represents all of the information that we have at this time.

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This statement, which reflects the most current information, can be accessed on our web site at "<http://www.mefco.com/y2k>".

Sincerely,

Michael E. Fryd
President, MEFCO, Inc.